



Office of the Chief Executive Officer
Shri Mata Vaishno Devi Shrine Board, Katra

Request for Inviting Quotation (RFIQ)

Dear Sir,

The Shrine Board intends to enter into **Comprehensive Maintenance Contract** with the reputed firms dealing in laundry plants for the Laundry Plants installed at following locations of Shrine Area for a period of one year:-

Details of Laundry Plant installed at Different Locations of SMVDSB, Katra									
S.No.	Particulars	Capacity	Bhawan	Manokamana Bhawan	Sanjichhat	Adhkuwari	Gurukul Charanpaduka	Niharika/ Trikuta Katra	Total (in Nos.)
I.	Laundry Plant	100 Kg	1	-	1	1	-	1	04
II.	Laundry Plant	50 Kg	-	2	-	2	1	2	07
III.	Laundry Plant	15 Kg	-	-	-	-	1	-	01

The sealed quotations complete in all respects and addressed to Assistant Conservator of Forests, SMVDSB in the prescribed format as per Annexure "A" should reach this office by or before **24. 10.2024 upto 3:00 PM** positively.

The quotations, received in this office, shall preferably be opened on the same day in the presence of those bidders who choose to remain present. However, in case of any exigency, the bids may be opened on a later date. Any bid(s) received after the due date shall not be entertained in any respect under any circumstances and the same shall be out rightly rejected without any further communication.

The envelope containing the quotation should be superscribed with:-

<u>QUOTATION</u>
RFIQ no.: CO/SW/Laundry/ 37-39
Dated: 09 .10.2024
NOT TO BE OPENED BEFORE : 24. 10 .2024

The Terms and Conditions governing this RFIQ are as under:

- 1) This is only a RFIQ and not CMC.
- 2) The rates quoted for the preventive maintenance & corrective maintenance of all the plants should be inclusive of all the taxes.
- 3) The scope of work shall involve:-
 - a) 24 Hours call back in case of breakdown of any of the Laundry Plant.
 - b) Depute 01 no permanent technician at Katra for early trouble shooting of break downs throughout the contract period.
 - c) Rectification of faults and operationalisation of Laundry Plants within 48 hours.
 - d) To keep extra perishable and running spares and parts in stock for early replacement during the faults.
- 4) The details of laundry plants installed at various establishments of SMVDSB are as follows:

S. No.	Make	Capacity (in Kg)	Quantity (in nos.)	Remarks	Location
1.	Stefab	50	4	<ul style="list-style-type: none"> • 04 Washer • 03 Hydro Extractor • 04 Drying Tumbler • 04 FBP • 04 Compressor 	Niharika/ Adhkuwari
2.	Supershine	100	4	<ul style="list-style-type: none"> • 04 Washer • 04 Hydro Extractor • 04 Drying Tumbler • 04 FBP • 04 Compressor 	Trikuta Bhawan, Katra/ Adhkuwari/ Bhawan/ Sanjichhat.
		50	1	<ul style="list-style-type: none"> • 01 Washer • 01 Hydro Extractor • 01 Drying Tumbler • 01 FBP • 01 Compressor 	Gurukul Ph-1
3.	Vision	50	2	<ul style="list-style-type: none"> • 02 Washer • 02 Hydro Extractor • 03 Drying Tumbler • 03 FBP • 02 Compressor 	Manokamna Bhawan
4.	Lucky Engineering	15	1	<ul style="list-style-type: none"> • 01 Washer Extractor • 01 Drying Tumbler • 01 FBP • 01 Compressor 	Gurukul Ph-2

- 5) The successful bidder shall have to enter into agreement with Shri Mata Vaishno Devi Shrine Board, Katra within a period of 15 days from the issuance of LoA.

- 6) The Successful bidder shall deposit an amount equals to the 10% of the offered bid as Security Deposit before signing the agreement in the shape of CDR /FDR / TDR pledged to FA / Chief Accounts Officer, SMVDSB, Katra.
- 7) Payments shall be made at the end of each quarter subject to the providing satisfactory services, certified by the concerned Engineer Incharge duly endorsed by the concerned Unit Incharge.
- 8) In case of irregular services within the stipulated period the penalty shall be imposed as under:

Failure to report for emergency breakdown within 24 hrs of reporting	Rs 1500/- per day
Any breakdown not rectified within 72 hrs of being reported	Rs 2000/- per day
Any other violation of terms & Condition of the contract	Rs 2000/- per day
For major breakdown like motor rewinding, VFD, bearing replacement, spring padding etc.	To resolve major breakdown 07 days will be allowed by Shrine Board without any penalty. After 07 days a penalty of Rs 2000/- per day will be imposed.
From 15 days upto 30 days	Penalty upto 50% of overall monthly Charges will be deducted.
Beyond 30 days,	CMC order shall be treated as cancelled and firm will be debarred from any further dealings with the Shrine Board.

- 9) If the successful bidder is not able to rectify the fault within a period of 07 days, this office will be at liberty to get the fault rectified through any other source and contractor shall have to bear the expenses so incurred on this account.
- 10) The call back service shall be made available round the clock on all working days as well as holidays.
- 11) The contract shall be valid for a period of one year. The contract can be terminated at any time by giving one-months notice, in writing, at the discretion of Competent Authority of Shrine Board.
- 12) Frequently required spare parts of laundry plant must be kept at premises of the user for immediate replacement of the components of the faulty laundry machinery, so that, laundry machine be made functional at the earliest possible.
- 13) Used/repaired spare parts shall not be accepted and allowed to be installed in the Plant(s) under any circumstances.

- 14) A comprehensive report on Preventive Maintenance (PM) & Corrective Maintenance (CM) to this effect would be submitted by the contractor to concerned Unit Incharge/ Jr. Engineer and the entry of Preventive Maintenance & Corrective Maintenance, date wise shall be entered into the log book(s) of each laundry plant. This effect shall also be entered in the log books of each Laundry Machine(s).
- 15) Subletting of the maintenance jobs to any third party/vendor including their franchisee shall not be allowed under any circumstances.
- 16) The deputed Service Engineer(s) should have sound, experience in repair/ maintenance of AMC items.
- 17) **Arbitration:**
All disputes and differences between the parties hereto including the interpretation of the terms and conditions herein, any other stipulation of the tender notice or any deed executed thereafter shall be referred to the sole arbitration of the person to be nominated and appointed by the Chief Executive Officer, Shri Mata Vaishno Devi Shrine Board, whose decision shall be final and binding upon the parties to this agreement. The provision of The Arbitration and Conciliation Act, 1996 shall apply.
- 18) **Right of Acceptance:**
The competent authority of Shrine Board does not bind itself / himself to accept the lowest or any bid in full and reserves the right of accepting the whole or any part of the tender or portion of the quantity offered and the bidder shall provide / supply the same at the quoted rate.
- 19) **Indemnity and Insurance:**
The successful bidder shall keep indemnified Shri Mata Vaishno Devi Shrine Board against all the losses, claims, injuries or damages to any persons or property which may arise out of or in consequences of this contract at his/her own cost.
- 20) **Cancellation / Termination of Contract in Full or Part:**
Subject to other provisions contained in this Clause, the undersign may, on the recommendations of Engineer-In-charge, SMVDSB without prejudice to his any other rights or remedy against the contractor in respect of any delay, inferior workmanship, any claims for damages and / or any other provisions of this contract or otherwise, and whether the date of completion has or has not elapsed, by notice in writing absolutely determine the contract in any of the aforesaid situations.
- 21) **Force Majeure:**
The term "Force Majeure" in the contract shall mean any disaster such as Civil War, fire, major floods, earthquake, damage from Aircraft, riots (other than among the successful bidder's employees), lightning and similar other causes which are beyond the control of the second party and as accepted by the first party whose decision shall be final and binding. This shall not entitle the successful bidder to any claims for the increase in rates / cost of the Contract.

If Force Majeure situation arises during the currency of Contract, which whether financially or otherwise affects the execution of the Contract; the second party unless Contract is terminated under provision of this clause shall make its best efforts to complete the Contract. However, during the force Majeure situation, first party reserves the right to terminate the contract at any time by giving notice in writing.

22) **Jurisdiction:**

Court of Jammu, Reasi & Katra alone shall have the jurisdiction with respect to the subject matter of this contract.

Sd/-
(Vinay Khajuria)
Assistant Conservator of Forests

Copy to the :-

1. Chief Executive Officer, SMVDSB, Katra for kind information.
2. Addl. Chief Executive Officer, SMVDSB, Katra for kind information.
3. FA/Chief Accounts Officer , SMVDSB, Katra for kind information.
4. Concerned file/Master file.

Annexure-A

Particular	Rate per month (in Rs.)	Amount per year (in Rs.)	Remarks
Cost of CMC with 01 technician including all applicable taxes			

Seal & Signature of the bidder