



**OFFICE OF THE CHIEF EXECUTIVE OFFICER,
SHRI MATA VAISHNO DEVI SHRINE BOARD,**

Central Office, Jammu Road, Katra (J&K) – 182301

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Notice Inviting e-Tender

e-NIT No. CO/Pur/NE/567-I/9062

Dated: 30-01-2024

For and on behalf of the Shri Mata Vaishno Devi Shrine Board. Through Chief Executive Officer, (herein after referred as SMVDSB) e-Tenders under two bids system are invited from the reputed professional manufacturers / authorized suppliers dealing in “Supply of Bio-Sanitation / Bio-Remediation products” along with Two samples of each to Shri Mata Vaishno Devi Shrine Board, Katra for a period of **Two Years, F.O.R. at Non Engineering Store, Banganga (Katra)** as per the detail given below:-

S. No.	Description of Item	Approx. Req. Qty. (for One Year)	Amount of EMD in the shape of CDR/FDR	Tender Fee
1.	Eco-friendly Microbial / Bio-remediation of Septic Tank Sludge / Solid Waste Treatment from the Toilet Blocks.	As per requirement (in kgs / Ltrs.) from time to time during the rate contract period	Rs. 2,40,000.00	Rs. 500.00
2	Eco-friendly Microbial product (Powder) for odor control & composting.	12,000 kg		
3	Eco-friendly microbial / herbal products for odour control, composting & all purpose cleaning of the toilet blocks (floor / walls / tiles / WC / glass / ceramic etc).	13,000 Ltrs		

The e-NIT consisting of Qualifying Information, Eligibility Criteria, Specifications, Bill of Quantities, (B.O.Q), set of Terms & Conditions of Contract and other details can be seen / downloaded from the website:- <http://jktenders.gov.in> & on SMVDSB website www.maavaishnodevi.org as per following schedule:

Date of Publishing of e.NIT	30.01.2024 at 03:00PM
Download Start Date	30.01.2024 at 03:30PM onwards
Bid Submission Start Date	30.01.2024 at 04:00PM onwards
Bid submission End Date (Online)	12.02.2024 upto 2:00 PM
Date of Opening of Technical Bid (Online)	13.02.2024 at 03:00 PM
Date of Opening of Financial Bid (Online)	Shall be intimated to the technically qualified bidders.

The Bids shall be deposited in Electronic Format on the e-tender portal and should be submitted strictly in accordance with the provisions of the detailed e.NIT. Complete bidding process will be done online on e-tender portal www.jktenders.gov.in. However, the Bid document is also available on the official website of SMVDSB i.e. www.maavaishnodevi.org for reference purpose only.

Non Refundable Tender Fee of Rs.500/- (Rupees Five Hundred Only) shall be deposit through NEFT in the official account of SMVDSB Account No. 0235040500001804, IFSC – JAKA0KATTRA (“0” Zero) without which the tender/offer shall be rejected outrightly. In case of NEFT transfer, the bidder shall mention UTR No. in the prescribed Technical Bid Form at Annexure-‘A’.

The Earnest Money in the form of **CDR / FDR pledged to Chief Accounts Officer, SMVDSB, Katra amounting to Rs.2,40,000/- (Rupees Two Lakh Forty Thousands only)** drawn from any Nationalized / scheduled Bank or through NEFT shall be deposited in the official account of SMVDSB Account No. 0235040500001804, IFSC – JAKA0KATTRA ("0" Zero) without which the tender/offer shall be rejected outrightly. In case of NEFT transfer, the bidder shall mention UTR No. in the prescribed Technical Bid Form at Annexure-'A' and 'B'. **(EMD in the shape of Demand Draft shall not be accepted). The EMD of unsuccessful bidders will be released after the completion of Tendering process / issuance of LOA.**

No Proposal shall be submitted to SMVDSB in physical form unless and until the same is uploaded on the e-tendering website. The Hardcopies of the Technical Bid documents viz. Tender Fee (Demand Draft/NEFT), EMD (CDR/FDR), PAN, GST and other documents **(except the Financial Bid)** shall be deposited via Registered Post or Speed Post in the office of Dy. Chief Executive Officer (V), Purchase Department, Shri Mata Devi Shrine Board, Central Office, Katra – 182301 before the opening of the technical bid **i.e. 13-02-2024 upto 03:00 PM** without which the offer submitted by the bidder shall not be considered. SMVDSB is not responsible any postal delay whatsoever.

Sd/-
(Vishavjeet Singh), JKAS
Dy. Chief Executive Officer
S. M. V. D. Shrine Board,
Katra

No: CO/Pur/NE/567-I/9062
Dated: 30-01-2024

Instruction to bidders regarding e-tendering process:-

1. The interested bidder can download the NIT/bidding document from the website **www.jktenders.gov.in** and **www.maavaishnodevi.org**.
2. To participate in bidding process, bidders have to get (DSC) "Digital Signature Certificate" as per information Technology Act-2000, to participate in online bidding. This certificate will be required for digitally signing the bid. Bidders can get above mentioned digital certificate from any approved vendors.
3. The Bidders, who already possess valid (DSC) Digital Signature Certificates, need not to procure new Digital Signature Certificate.
4. The Technical Bids shall be opened online.
5. Financial Bids of bidders who have qualified the technical bid shall be opened online, date and time shall be communicated separately.
6. The bidders have to submit their bids online in electronic format with Digital Signature. The bids cannot be uploaded without Digital Signature. No Proposal will be accepted in physical form.
7. Bids will be opened online as per time schedule mentioned in the NIT.
8. Before submission of online bids, bidders must ensure that scanned copies of all the necessary documents have been attached with bid.
9. The SMVDSB will not be responsible for delay in online submission of bids whatsoever reasons may be.
10. All the required information for bid must be filled and submitted online.
11. Bidders should get ready with the scanned copies of cost of documents & EMD as specified in the tender documents.
12. The details of cost of documents, EMD specified in the tender documents should be the same, as submitted online (scanned copies) otherwise bid will not be accepted.
13. Bidders are advised to use "My Documents" area in their user on **http://jktenders.gov.in**, e-tendering portal to store important documents like Balance sheet, GST Registration Certificate, Tax Clearance Certificate, IT certificate, Manufactures authorization and other related documents etc., and attach these certificates as Non-Statutory documents while submitting their bids.
14. Bidders are advised not to make any change in BOQ (Bill of Quantities) contents or its name. In no case they should attempt to create similar BOQ manually. The BOQ downloaded should be used for filling the item rate as prescribed and it should be saved with the same as it contains.
15. Bidders are advised to scan their documents at 100 DPI (Dots per Inch) resolutions with Black and White, PDF \ Scan properly.
16. The guidelines for submission of bid online can be downloaded from the website **http://www.jktenders.gov.in**.
17. The SMVDSB shall not be held responsible for selection criteria/policy matter being adopted by the Directorate of Information regarding publishing the e-NIT, in any of the newspaper under circulation.
18. The tenderer should carefully study the document and prepare his tender with consideration of all provisions of the document. He should fully acquaint himself with site conditions and all other factors which may influence preparation of his tender.



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Notice Inviting e-Tender

e-NIT No. CO/Pur/NE/567-I/9062 Dated: 30-01-2024

Subject: e-Tenders under two bids system are invited for and on behalf of Shri Mata Vaishno Devi Shrine Board through Chief Executive Officer Shri Mata Vaishno Devi Shrine Board (herein after referred as SMVDSB) from the reputed professional manufacturers / authorized suppliers dealing in Bio-Sanitation / Bio-Remediation products” along with Two samples of each to Shri Mata Vaishno Devi Shrine Board, Katra for a period of **Two Years, F.O.R. at Non Engineering Store, Banganga (Katra)** as per the detail given below.

1. REQUIREMENT:

e-Tenders under two bids system are invited for and behalf of Shri Mata Vaishno Devi Shrine Board through Chief Executive Officer Shri Mata Vaishno Devi Shrine Board (herein after referred as SMVDSB) from the reputed professional manufacturers / authorized firms dealing in Supply of **Bio-Sanitation / Bio-Remediation products”** to Shri Mata Vaishno Devi Shrine Board, Katra for a period of **Two Years, F.O.R. at Non Engineering Store, Banganga (Katra)** as per the detail given below.

2. TENDER SCHEDULE:

Date of Publishing of e.NIT	30.01.2024 at 03:00PM
Download Start Date	30.01.2024 at 03:30PM onwards
Bid Submission Start Date	30.01.2024 at 04:00PM onwards
Bid submission End Date (Online)	12.02.2024 upto 2:00 PM
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Date of Opening of Financial Bid (Online)	Shall be intimated to the technically qualified bidders.

- In case of holiday the bids will be opened on the next working day. Further the price bids of only those tenderers shall be opened who qualify for the same after scrutiny of the documents in technical bid.
- The e-NIT is also available on SMVDSB website www.maavaishnodevi.net for reference only.
- The SMVDSB will not be responsible for any delay in online submission of the bid due to any reason (Technical or otherwise).
- Conditional bids are liable to be rejected.

3. PROCEDURE FOR SUBMISSION OF TENDER:

The Tenderers are required to submit their Bids (Technical as well as Financial) on e-Tendering portal i.e. www.jktenders.gov.in under 2 bids system as per given below:

A. Technical Bid

- i) Non Refundable Tender Fee of Rs.500/- (Rupees Five Hundred Only) shall be deposit through NEFT in the official account of SMVDSB Account No. 0235040500001804, IFSC – JAKA0KATTRA (“0” Zero) without which the tender/offer shall be rejected outrightly. In case of NEFT transfer, the bidder shall mention UTR No. in the prescribed Technical Bid Form at Annexure-‘A’.
- ii) The Earnest Money in the form of **CDR / FDR pledged to Chief Accounts Officer, SMVDSB, Katra amounting to Rs. 2,40,000/- (Rupees Two Lakh Forty Thousands only)** drawn from any Nationalized / scheduled Bank or through NEFT shall be deposited in the official account of SMVDSB Account No. 0235040500001804, IFSC– JAKA0KATTRA (“0” Zero) without which the tender/offer shall be rejected outrightly. In case of NEFT transfer, the bidder shall mention UTR No. in the prescribed Technical Bid Form at Annexure-‘A’ and ‘B’. **(EMD in the shape of Demand Draft shall not be accepted). The EMD of unsuccessful bidders will be released after the completion of Tendering process / issuance of LOA.**
- iii) **Experience / Past Performance**
 - a. The Bidder (manufacturer / Authorized supplier) should have regularly for atleast last three years ending 31st March of the previous financial year, manufactured / supplied the material mentioned in the e-NIT/ similar product with the same or higher specifications as per Annexure– A (supply orders to be attached along with a consolidated detail to be self attested).
 - b. The bidders should have manufactured or supplied at least 60% of the estimated quantity of the similar product in at least one of the last five (05) years ending 31st March (supply order to be attached).
- iv) **Capability, Equipment & Manufacturing Facilities:**
 - a. The bidder must have an annual capacity to manufacture and supply at least the estimated quantity or higher (self certificate to be attached).
- v) **Financial Standing under all conditions:**
 - a. The average annual financial turnover of the “The Bidder” during the last three years, ending 31st March of the previous year should be 60% of the estimated cost of the product as per the annual audited balance sheet and profit & loss account of the relevant period duly authenticated by a Chartered Accountant. Copies of the ITRs for the last three (03) years to be attached. (The turnover of the sister concern firms / subsidiaries shall not be considered by Shrine Board).
 - b. Bidder (Manufacturer / Authorized supplier) should not have suffered any financial loss for more than one year during the last three (03) years ending on the 31 st March of the previous year.
 - c. The Net Worth of the Bidder (Manufacturer / Authorized supplier) should not be negative on 31st March and also should have not eroded by more than 30% (thirty percent) in the last three years, ending on 31st March.
- vi) Self-attested copy of GST Registration Certificate & PAN.
- vii) **Declaration Certificate:-**Declaration Certificate that no case is pending with the police / court against the bidder / firm / company /Agency and not been suspended / blacklisted by any PSU / Government Department / Financial Institution / Court etc **(as per annexure D)**

- viii) **Submission of Signed and Stamped documents:-** The bidder shall submit duly signed and stamped tender Document conforming the acceptance of Terms and Condition mentioned in the e-NIT.
- ix) **No Deviation Certificate:** - The bidder shall submit No Deviation Certificate as per format enclosed at **Annexure – E**.
- x) **Affidavit regarding supply of material:-**Affidavit duly attested by Notary/1st Class Magistrate in support of the supply of material during the rate contract Period or till the finalization of Fresh Rate Contract whichever is later.
- xi) **Submission of samples:-** Each of the participated bidders shall have to submit the sample of Bio-Sanitation / Bio-Remediation products along with technical bid.

Note: Scanned Copies of all the Technical Bid documents have to be uploaded online without which the offer submitted by the firm shall not be considered.

B. Financial Bid (BoQ):

- i) Price bid shall be as per BOQ & has to be submitted **online only**. (Format as per Annexure – B) Submission of the Hardcopy of the same tantamount to rejection of the bid submitted online.
- ii) The price bid should be absolute and unconditional.
- iii) The price bid shall be opened in respect of the bidders who have qualified in the technical bid. Rates are required to be quoted strictly as per prescribed UOM mentioned in the BOQ.

4. Description of the Material:

Bio-Sanitation / Bio-Remediation products” as per Annexure “B”

5. SAMPLES

The bidder shall have to submit Two samples **each item (i.e. in 1 kg / 1 Ltr Packing)** along with the Hardcopies of the Technical Bid Documents as per the required or higher specifications to SMVDSB without which the offer submitted online shall not be considered.

Any participating bidder wishes to inspect the sample of Bio-Sanitation / Bio-Remediation products may visit “Non-Engineering Store, SMVDSB, Banganga” on any working day from 10 AM to 5 PM before the submission of the online bid. No claim / query shall be entertained after opening of the online bid (Technical as well as Financial).

6. RATES:

The rates quoted must be F.O.R. Non Engineering Store, Banganga, Katra inclusive of GST, levies/discounts & other taxes.

The supplier shall have to mention the GST No. 01AAETS9822J1ZC of Shri Mata Vaishno Devi Shrine Board Katra while raising their bill of supplies. While filing GSTR-I, the supplier shall classify the supply / Service made to Shrine Board under Business (B to B) Sales. The supplier shall also mention six digit HSN code of the material to be supplied. In case the bidder doesn't upload / mention the bill under B to B, the GST amount levied in the Bill shall not be paid.

The supplier shall file GSTR 1 and 3B within the due dates prescribed under the CGST / SGST Act 2017 so as to enable SMVDSB to claim timely input credit. In case of default, interest @2% per-month of tax amount shall be charged and recovered from the defaulting supplier.

In case of quarterly based GST filling firms, the supplier shall have to transfer their bills (B to B) on monthly bases under Invoice Furnishing Facility (IFF).

The rate approval order shall be effective from the date of approval on the basis of these terms and shall remain in force for a period of **Two years from the date of issuance of 1st supply order**. The bidders will have to supply the material against the supply orders issued from time to time by SMVDSB, during the rate approval period or till the finalization of Fresh Rate Contract whichever is later.

No escalation in the basic rate of item shall be allowed by SMVDSB during currency of Contract. If the rate of GST is increased/ decreased or a new tax is introduced or an existing tax is abolished or any change in interpretation or application of any tax occurs in the course of performance/evaluation of contract, which was or will be assessed on the bidder in connection with the performance of the contract, an equitable adjustment of the contract price shall be made to fully take into account any such change by addition to the contract price or deduction there from as the case may be. However no escalation in the basic cost of the item shall be allowed during the currency of the contract.

If at any time it is established that successful tenderer has sold the items to any other Government /Semi-Government/ Private Hospitals/department/ Institutions at a lesser price, he shall be liable for reimbursement of the excess rates charged besides imposition of penalty. Also in case the printed rates are lower than quoted rates, then printed rates shall be payable.

7. RIGHT RESERVED BY SMVDSB

- a) The Shrine Board reserves the right to split the demand among one or more qualified bidders at the approved rate after culmination of successful e-NIT.
- b) The Shrine Board reserves the right to reject, accept or prefer any tender in part or full at any stage if not in conformity to the specifications, terms & conditions mentioned in the e-NIT. Shrine Board also reserves the right to re-invite the tender at its sole discretion.
- c) The Shrine Board reserve the right to negotiate the quoted rates, terms and conditions with the lowest tenderer or any of the other tenderers on quality basis to ascertain the suitability of the acceptable offer.
- d) The Competent authority of SMVDB reserves the right to:-
 - a) To cancel/ terminate the e-NIT / supply order / letter of award (LOA) during the period of its validity without assigning any reason thereof.
 - b) To forfeit the CDR/FDR of defaulter supplier.
 - c) Debarring any defaulter from any further dealing with Shrine Board.
 - d) Grant of extension with or without imposing penalty, as deemed fit.
- i. In case of any dispute arising between the parties hereto, relating to the supply of Bio-Sanitation / Bio-Remediation products” and all matters connected therewith, both parties shall make every effort to resolve it amicably by direct informal negotiation. If the parties have not been able to resolve the dispute amicably, then such disputes/differences shall be resolved by arbitration as per The Arbitration and Conciliation Act,1996.

- ii. Either party may request other of its intention that a dispute be submitted to Arbitration and both the parties shall meet within 15 days from the date of receipt of such request, to nominate / appoint a sole arbitrator mutually for the resolution of dispute and venue/seat of Arbitration shall be at Jammu.
- iii. In the event that the parties cannot agree upon the nominate / appoint of the sole Arbitrator, either of the party or both of the parties may move an application before the Hon'ble High Court at Jammu, under The Arbitration and Conciliation Act,1996, for the appointment of sole Arbitrator with seat/venue at Jammu for the resolution of disputes between the parties.
- iv. **The competent authority of SMVDSB reserves the right to exempt any of the qualify criteria, in case the bidder (manufacturer or principal of authorised representative) who is a successful past supplier of 'The Product' in at least one of the recent past three procurements, who do not meet any or more of requirements above, would also be considered to be qualified in view of their proven credentials, for the maximum quantity supplied by him in such recent past, subject to meeting the specifications and quality of the product.**

8. SIGNING OF TENDERS:

Each page of the tender (Technical bid) which is to be submitted in technical form shall be signed by the tenderer / authorized signatory of the company / firm conforming the acceptance of the Terms and Conditions as laid down in the e.NIT document.

9. VALIDITY:

The offer shall remain valid and open for acceptance for a period of **90 days** from the date of opening of tenders, if the tenderer withdraws his tender before the expiry of the said period or makes any modifications in the terms and conditions of the tender, the earnest money/security deposited by the tenderer shall be forfeited without any notice. The rates quoted by the tenderers shall be valid for a period of **Two Years** from the date of opening of Financial Bid online / issuance of Rate Approval Order/1st supply order or till the finalization of Fresh Rate Contract whichever is later.

10. PAYMENT:

No advance payments shall be made. The payment shall be made after receipt of complete material at Non-Engineering Stores, Banganga Katra within a period of 20 days from the date of issuance of G.R.

11. DELIVERY PERIOD:

The successful tenderer shall have to deliver the ordered material within a period of 30 days from the date of issuance of supply orders from time to time during the rate contract period. The material shall be supplied immediately from ready stock from the date of placement of purchase order for it shall be expected from the successful tenderers(s) that they keep sufficient stock of the approved item(s) for immediate supply of the ordered item(s).

12. INSPECTION / LIFTING BACK OF REJECTED SUPPLIES:

- i) The material supplied shall be checked / inspected by the quality cell /inspecting team of Shrine Board and if found of inferior quality/defective, the same shall be rejected and is also liable to penalize, as deemed fit by the Competent authority of SMVDSB.
- ii) The rejected material shall have to be lifted by the supplier at his own risk and cost within a week's time falling which storage charges per day as may be deem fit to the authority shall be levied.

- iii) In case the supplies are rejected, same shall be lifted back by the supplier within 07 days from the date of intimation from this office, failing which the penalty @ 2% of the total value of rejected supplies per day shall be imposed against the supplier for a period of one week which shall be doubled in subsequent weeks and the rejected material in the stores shall be at the risk of the firm. Beyond one month the material shall be auctioned and storage charges shall be recovered from the supplier @2% per day. The amount acquired on account of auctioning shall be deposited to SMVDSB Account.

13. PENALTY:Following penalties shall be imposed after delay beyond the delivery period, subject to acceptance by the Competent authority of SMVDSB:-

- a) upto 7 days @ 0.5%
- b) From 8th day to 15th day @ 1%
- c) From 16th day to 22nd day @ 1.5% and
- d) From 23rd day to 30th day @ 2% shall be imposed on each pending item as per the approved rate/quantity mention in the purchase order of the value of the pending supplies.
- e) Further delay shall attract penalty @1% every 10th day.
- f) In case of incomplete supply received, an amount equal to 2% of the total value of non-supplied material shall be deducted from the due payment of the supplier.

In case, the yatra to the holy Shrine suspends due to unavoidable circumstances during the contract period the approved supplier shall have to provide the replacement of expired material lying if any at different Units of Shrine Board.

14. FORCE MAJEURE:

Any failure or omission to carry out the provisions of the order shall not give rise to any claim by one party against the other, if such failure or omission arises from an "Act of God" which shall include all acts of Natural Calamities such as fire, flood, earthquakes, hurricanes, pandemics or any pestilences or from civil strikes, compliances with any statute or regulations of the Government lock outs and strikes, riots, embargoes or from any other reasons beyond the control of the parties including the war (Whether declared or not) Civil War or State of Insurrection.

15. JURISDICTION:

- a) In case of any disputes arises hereto, the parties to this e-NIT shall adopt the procedure prescribed in clauce (e) of para 7 RIGHTS RESERVED BT SMVDSB. However on failure of resolution of disputes as per procedure provided/adopted above, the Courts at Jammu, Katra/Reasi alone, shall have the jurisdiction with respect to subject matter of this e-NIT.

16. TRAINING & MONITORING MECHANISM:

- a. The supplier shall depute its trained personnel at Bhawan, Sanjichhat, Bharion Ji, Adhkuwari, Banganga, Katra and Jammu on need basis to provide operational support/services at each sector of SMVDSB on twenty-four hour basis for a period of 03 days in every month. The period of 03 days be specified at least by way of advance circulation of itinerary. During the training the deputed trainer shall record his presence in the register maintained by the sanitation staff of that area with date & time. Moreover, the successful bidder shall arrange a technical person who shall be responsible for Operation & Maintenance of septic tanks like arranging requisite material at the identified toilet blocks, managing dozing schedules, collection of samples, generating MIS and providing proper training with regard to the bio-remediation to the concerned sanitation staff of Shrine Board.

- b. The firm will be responsible to provide necessary trainings to the Sanitation staff of SMVDSB with regard to using of organic powder & liquid for decomposing, removal of foul odour etc. at all designated sectors so as to attain timely, efficient, economic and safe operation of the material.
- c. The firm shall also prepare a status report after the accomplishment of training and submit it to concerned unit Incharge.
- d. The firm shall establish a monitoring mechanism in place for achieving effective results which shall include all purpose cleaning of Toilet Blocks, residential accommodations, track etc.
- e. SMVDSB will provide the necessary support like provision of accommodation, food, battery car etc. on payment basis, as & when required by the trainer visiting Shrine Board for providing training to sanitation staff.

b) **Other Terms and Conditions:**

- i) The tenderer shall not be entitled to revoke or withdraw their tenders or vary or modify after its submission.
- ii) The tenders shall be opened on the same day or any other subsequent day convenient to the authorities in presence of such tenderers who may choose to be present at the time of opening.
- iii) The tenderers furnishing the CDR/FDR for an amount less than the stipulated amount mentioned in the **Tender quoting the exemption as Small Scale Industries or any other reason shall not be entertained and the bid submitted shall be out-rightly rejected.**
- iv) Conditional, illegible, ambiguous tender(s) received after the stipulated date and time shall be out rightly rejected. **Furthermore, no increase in rates (of any sort) shall be entertained by Shrine Board during the rate contract or till the finalization of Fresh Rate Contract.**
- v) The quantities mentioned in the Tender Format are indicative in nature and can be increased / decreased substantially according to requirement from time to time during the currency of contract.
- vi) No increase in rate shall be entertained by the Board during the currency of Rate Contract. However, any change in the taxation by the Govt. shall be considered by the Board and based on the reasonability of the rates, decision shall be taken by the Competent authorities of the Board.
- vii) **After the successful culmination of tender, if the approved bidders refused to comply with the rate approval order and subsequently the supply orders on account of any reason, the same firm/firms shall be debarred from further dealing with the Board for a continuous period of 03 years and the stipulated CDR/FDRs of the firm shall be confiscated.**
- viii) These terms and conditions and any other communication exchanged by the SMVDSB with the Tenderer shall form integral part of the Rate contract / agreement which will be executed between SMVDSB and the successful tenderer(s).
- ix) The Chief Executive Officer, SMVDSB, reserves the right to terminate the supply order / letter of award (LOA) during the period of its validity without assigning any reason thereof.

OBJECTIVE OF THE TENDER AND OTHER DETAILS / SPECIFICATION / APPLICATION / PROPERTIES OF THE BIO- SANITATION PRODUCTS:-

- i. For the eco-friendly cleaning of existing toilets in Shrine area and creating a good ambiance for the visiting devotees, bio based herbal cleaning products with fragrance (citrus, lavender, rose, jasmine, sandal etc.) will be used to prevent the chemical exposure, reduction of toxic waste in the water and air, promoting better environment for vegetation.
- ii. Interested manufacturing firms already working in the field, fulfilling the following criteria may apply with requisite documentary proof. Technical Specification of BIO-SANITATION products and its implementation for solid waste composting and natural, eco-friendly deodorizer and sanitizer floor cleaner:

iii. Organic powder for solid waste composting:

(A) Solid waste composting microbial cultures (Specification for Product):

Parameter	Specifications
Nature of product	Solid amorphous powder
Form	Powder
Colour	Off white to tan colour
pH	Limit 6 to 7.5 (1% soln.)
Avg. Particle size	Less than 50 microns
Bulk Density	Between 1 to 1.5 gm/cc
Volatile Organic Content (Mass %)	Less than 5%
Total microbial count	NLT 10 ⁷ CFU/gm
Salmonella	Absent
Shigella	Absent
Total Coliform	Max 10
Shelf Life	2 years from the date of Manufacturing
Vita elements	Ca, Zn, Fe, Mg, Cu, So ₄ , nitrates, nitrites etc.
Nitrogen, Phosphorous, Potassium (N-P-K)	Between 1.5% to 2%

(B) The Solid waste composting microbial cultures (Deodorant cum insect repellent Powder and composting in Manure) shall have the following Properties:

- (i) Microbial Compost culture shall contain natural bacteria originally derived from soil which utilize only non-living organic matter as a food source.
- (ii) Removal / neutralization of Foul smell
- (iii) Helps in improvement of manure handling
- (iv) Helps in Pathogen reduction
- (v) Excellent soil conditioner
- (vi) Non hazardous
- (vii) No Chemical Base
- (viii) The product must substantially reduce foul odour, repel insects and compost organic matter also.
- (ix) The product should be in powder form without offensive smell.
- (x) The use of the product (as spray over the garbage) should not create toxicity hazard to those handling the materials.

- (C) Area of Application:
- (i) Garbage Collection Points
 - (ii) Mule Dung collection Points
 - (iii) Municipal Solid Waste dumping sites
 - (iv) Dead Animals dumping sites
 - (v) Vegetable, fruit and kitchen waste dumping places
 - (vi) Pony Stands
 - (vii) Sewerage Treatment Plant area
 - (viii) Septic tank area
 - (ix) Track from Katra to Bhawan.
 - (x) Drains
- (D) Capacity of application of Compost:
- (i) Compost culture should have potential to compost @ 1gm/1 kg of biodegradable waste.
 - (ii) The culture shall be able to complete the composting process in 30 to 40 days and manure generated should be rich in quality & nutrients.
 - (iii) Compost shall safely accelerate the natural process by converting organic matter of all types into harmless by-products.

IV. Eco-friendly bio liquid for all purpose cleaning:

- (A) Eco friendly deodorizer, sanitizer, floor cleaner, all purpose cleaner (Specification for Product):

S. No.	Parameter	Specifications
1.	Form	Liquid
2.	Colour	Light green/ dark green
3.	Odour	Pineous / Camphorous
4.	pH	Limit 9 to 10
5.	Specific gravity	1.02-1.03
6.	Salmonella	Absent
7.	Shigella	Absent
8.	Total Coliform	Max 10
9.	Shelf Life	2 years from the date of Manufacturing

- (B) Eco friendly deodorizer, sanitizer floor cleaner, all purpose cleaner (Deodorant cum insect repellent Liquid) shall have following properties:

- (i) Removal / neutralization of foul smell
- (ii) One solution for all (one application and multiple solution) and should be perfect to clean Floor, wall, WC, mirror, washbasin, tiles, marble etc.
- (iii) Shall digest the dirt and prevent the growth of harmful pathogens
- (iv) Safe, environment friendly & shall spreads pleasant aroma
- (v) Provides effective cleaning, strong against germs & easy to use
- (vi) Non hazardous – Bio degradable
- (vii) No Petroleum Base Solvent
- (viii) Oil and Plant extract (Herbal) base product

- (ix) The product must substantially reduce foul odor and repel flies, mosquitoes, etc.
- (x) The product should be in liquid concentrated form with good dilution rate and without offensive smell, and must form proper Emulsion when diluted in water.
- (xi) The product should have shelf life of minimum 24 months
- (xii) The uses of the products as spray over the garbage should not create toxicity hazard to those handling the materials.
- (xiii) The product should be plant extract and purely oil base, eco-friendly, biodegradable.
- (xiv) The product should not contain phenolic compounds.

(C) Area of Application:

- (i) Inside/outside the cave area at Adhkuwari and Bhawan
- (ii) Atka area
- (iii) Temple complexes at Adhkuwari & Bhairon Ji
- (iv) Track area
- (v) Blanket Stores
- (vi) Kitchen Stores
- (vii) Cooking area
- (viii) Restaurants
- (ix) Stagnant Water sites
- (x) Toilet Blocks
- (xi) Public urinals
- (xii) Stinking areas
- (xiii) Open Nallahs
- (xiv) Garbage collection vehicles and garbage bins
- (xv) Drains

v. (A) Technical Specification of Bioremediation Product for septic sludge / solid waste treatment:

Parameters	Specifications
Nature of product	Solid amorphous powder
Form	Powder
Colour	Off white to tan colour
Odour	Non-putrescent
Consistency	Free flowing
pH	5.5 – 7.5
Avg. Particle size	Less than 50 microns
Bulk Density	Between 1 to 1.5 gm/cc
Volatile Organic Content (Mass %)	Less than 5%
Total microbial count	NLT 10 ⁷ CFU/gm
Salmonella	Absent
Shigella	Absent
Total Coliform	Max 10
Shelf Life	2 years from the date of Manufacturing
Vita elements	Ca, Zn, Fe, Mg, Cu, So ₄ , nitrates, nitrites etc.
Nitrogen, Phosphorous, Potassium (N-P-K)	Between 1.5% to 2%
Moisture content	< 5%

(B) The septic microbial product shall have following properties:

- (i) Microbial technology should be an all-natural, biotech based system effective in reviving and maintaining water and sludge quality. It shall be designed to bring polluted water back into ecological equilibrium. The result should be odour control and reduced organic sediment
- (ii) Product should be safe to use as biochemical accelerator.
- (iii) Enhances the activity of microbes present in product, as well as the natural organisms present in the water and sludge.
- (iv) It should help to achieve faster degradation of pollutants.
- (v) Products should not be genetically engineered altered in any way. All bacteria used in are natural isolates, selected for desirable properties. Bacteria present in technology should be non-pathogenic (are not a cause of disease) to humans, animals and plants, and considered GRAS (Generally Recognized As Safe)

(C) Area of Application:

- (i) Septic tanks.
- (ii) Septage Control Nallahs and Drainages
- (iii) Septage Control in STP Plants
- (iv) Septage Control in Septic Tanks and Shock Pit

(D) Septage Control in Septic Tank and Shock Pit:

- (i) Restores biological health of the septic systems naturally.
- (ii) Eliminates foul odours emanating from the septic system.
- (iii) Microbes for Septic should biodegrade organic blockages in drain field lines, gravel leach pits and porous stone pit walls. Keeps septic lines and drain fields cleaner with reduced carryover of undigested organic pollutants.
- (iv) Reduce septic tank pump-outs.
- (v) Operational savings, avoidance drainage clogging and saving cost on major repairs.

(E) Operation & Maintenance:

- (i) The successful bidders shall deploy a full time technical resource person for carrying out the operation & maintenance of the septic tanks wherein; process of bio-remediation shall be taken up.
 - (ii) The technical resource person shall be responsible for maintaining proper dosage in the septic tanks as per the schedule, arranging sterilized containers for the collection of samples, providing of training to the identified manpower of the Shrine Board etc.
 - (iii) For the operation & maintenance purpose, the successful bidder shall deploy the technical resource person at his own cost.
- vi. The successful bidder shall submit two samples of the offered products to Shri Mata Vaishno Devi Shrine Board (if required) the same can be tested from a NABL accredited laboratory on the parameters / specifications mentioned in e-NIT. **The charges incurred on the lab test shall be borne by the L1 bidder.**

vii. If the results in the test reports of the bio-products will not comply with the specifications mentioned in the e-NIT, the SMVDSB will not be liable to purchase the said product from H1 and will be at liberty to proceed ahead for the same with H₂ accordingly, if may order reteinder.

viii. ELIGIBILITY CRITERIA:

- a) **The tenderer shall have to submit a copy of Non Toxicity certificate for each product from a laboratory registered under MoEF, Gol only, in absence of which the offer shall not be accepted.**

ix. SCOPE FOR WORK:

- a) Supply of the material strictly as per the specifications mentioned in the e-Tender Document.
- b) Conduct of regular trainings for the SMVDSB employees with the co-ordination of training cell Central office about the usage of bio-products / applications and its continuous monitoring mechanism and properly documented.
- c) Supplier shall provide the necessary literature in Hindi/English (name of the firm or any information related to the firm shall not be included in the literature) free of cost to Shrine Board for pasting them on the walls where the bio-products would be used. The design of the literature shall be finalized in-consultation with the concerned Incharge Sanitation Wing SMVDSB, Katra.

SHELF LIFE: The items to be supplied on non-consignment basis must be of the latest manufacturing batch with sufficient shelf life from the date of their receipt at SMVDSB Stores (minimum 2 years). However items not consumed within its shelf life shall have to be replaced with a longer shelf life by the Tenderer at no extra cost. Further items to be supplied / replenished on consignment basis shall remain the property of the respective Tenderer(s) till they are used/Implanted / Deployed to the patients.

**Sd/-
(Vishavjeet Singh) JKAS
Dy. Chief Executive Officer
S.M.V.D. Shrine Board, Katra**



**OFFICE OF THE CHIEF EXECUTIVE OFFICER,
SHRI MATA VAISHNO DEVI SHRINE BOARD,**

Central Office, Jammu Road, Katra (J&K) – 182301

Fax: +91- 1991-232120 Tel.: +91-1991-232189

E-mail: nes_purchase@maavaishnodevi.net,

dyceov@maavaishnodevi.net

Technical Bid Format

Annexure – A

To,

The Chief Executive Officer,
Shri Mata Vaishno Devi Shrine Board,
Central Office, Katra.

Subject: e-NIT for Supply of Bio-Sanitation / Bio-Remediation products”

Ref. No: e-NIT No: CO/Pur/NE/567-I/9062 Dated: 30-01-2024

UTR No: _____

CDR/FDR No: _____

Dear Sir,

I, _____ authorized representative of M/s _____
_____ hereby submit the e-tender for the **Supply of Bio-Sanitation / Bio-Remediation products” as per the required specifications of SMVDSB or higher specifications along with 02 (Two) samples (i.e. item No 1&2 in 1 kg and item no 3 in 1 Ltr packing) of each item from time to time during the Rate Contract Period or till the finalization of Fresh Rate Contract.**

S. No.	Description of Item	Approx. Req. Qty. (for One Years)
1.	Eco-friendly Microbial / Bio-remediation of Septic Tank Sludge / Solid Waste Treatment from the Toilet Blocks.	As per requirement (in kgs.) from time to time during the rate contract period
2	Eco-friendly Microbial product (Powder) for odor control & composting.	12,000 kg
3	Eco-friendly microbial / herbal products for odour control, composting & all purpose cleaning of the toilet blocks (floor / walls / tiles / WC / glass / ceramic etc).	13,000 Ltrs

I further affirm that I have read and fully understood the tender notice and agree to abide by all terms and conditions laid in the e.NIT, which are being signed in token of my acceptance. In case, I fail to abide-by the conditions or to carry on the contract to the entire satisfaction of the Shrine Board. I will be liable to the penalties under rules mentioned in the terms and conditions.

Yours faithfully,

Signature _____

M/s _____

Name of the Contact Person: _____

Contact No: _____

E-mail Id: _____



**OFFICE OF THE CHIEF EXECUTIVE OFFICER,
SHRI MATA VAISHNO DEVI SHRINE BOARD,**

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E-mail: nes_purchase@maavaishnodevi.net,

dyceov@maavaishnodevi.net

Financial Bid Format

Annexure – B

To,

The Chief Executive Officer,
Shri Mata Vaishno Devi Shrine Board,
Central Office, Katra.

Subject: e-NIT for Supply of Bio-Sanitation / Bio-Remediation products”.

Ref. No: e-NIT No: CO/Pur/NE/567-I/9062 Dated: 30-01-2024

UTR No: _____

CDR/FDR No: _____

Dear Sir,

I, _____ authorized representative of M/s _____ hereby submit the e-tender for the **Supply of Bio-Sanitation / Bio-Remediation products” as per the required specifications of SMVDSB or higher specifications along with 02 (Two) samples of each item (i.e. item No. 1&2 in 1 kg and item No. 3 in 1 Ltr packing) from time to time during the Rate Contract Period or till the finalization of Fresh Rate Contract.** The offered rates are NET inclusive of GST and other taxes **F.O.R Non Engineering Store, Banganga** are as under:-

S.No.	Description of item	Approx Annual Qty Reqd.	Net Rate of inclusive of GST & FOR Non Engg. Store Banganga, Katra.
1	Eco-friendly Microbial / Bio-remediation of Septic Tank Sludge / Solid Waste Treatment from the Toilet Blocks.	As per requirement (in kgs.) from time to time during the rate contract period	
2	Eco-friendly Microbial product (Powder) for odor control & composting.	12,000 kg	
3	Eco-friendly microbial / herbal products for odour control, composting & all purpose cleaning of the toilet blocks (floor / walls / tiles / WC / glass / ceramic etc).	13,000 Ltrs	

I further affirm that I have read and fully understood the tender notice and agree to abide by all terms and conditions laid in the e.NIT, which are being signed in token of my acceptance. In case, I fail to abide-by the conditions or to carry on the contract to the entire satisfaction of the Shrine Board. I will be liable to the penalties under rules mentioned in the terms and conditions.

Yours faithfully,

Signature _____

M/s _____

Name of the Contact Person: _____

Contact No: _____

E-mail Id: _____

(ON THE LETTER HEAD OF THE FIRM)

DECLARATION

I / We hereby declare that no case is pending with the police / court against the bidder / firm / company (Agency). Also, I / We have not been suspended / blacklisted by any PSU / Government Department / Financial Institution / Court etc.

Seal and Signature of the bidder

Place:

Date:

(ON THE LETTER HEAD OF THE FIRM)

Ref. No: CO/Pur/NE/567-I/9062

Dated: 30-01-2024

NO DEVIATION CERTIFICATE

Notwithstanding anything mentioned in our bid, we hereby accept all the terms and conditions mentioned in the e.NIT. We hereby undertake and confirm that we have understood the specifications properly and shall supply the material to SMVDSB during the Rate Contract Period or till the finalization of Fresh Rate Contract whichever is later.

Seal and Signature of the bidder

Place:

Date:

(ON THE LETTER HEAD OF THE FIRM)

BIDDER'S DETAIL

Name of the Supplier / Party / Firm		
Name of the Authorized Representative		
Mailing Address:		
Phone/Landline No		
Mobile No.		
Fax No.		
E-mail Address		
Website Address (if any)		
Bank details for payment through NEFT / RTGS	Name of the Bank:	
	Branch	
	Account No	
	IFSC Code	
	MICR No	

Note: Submit a cancelled cheque for verification of above bank details.

Seal and Signature of the bidder

Place:

Date:

Important Instructions to the Tenderer(s):-

- a) The firms participating in the said e.NIT are requested to furnish the name of the Brand / Make to be supplied by them without fail.
- b) Each specification must be quoted in the same format and order of sequence as mentioned in the tender document and specify/indicate the verification document from the product data sheet against each column.
- c) When required information other than those in the data sheets should be provided as a separate document and should refer to the specific sections being addressed.
- d) When standard vendor data sheet disagrees with bid, clarifications should accompany necessarily.
- e) In absence of data sheet provided by the tenderer(s), the decision of the technical committee shall be final and binding on the tenderer(s).
- f) Representation, if any, related to financial bid(s) shall have to be made within 10 days from the date of opening of financial bids and thereafter no representation whatsoever shall be considered.
- g) The tenderer(s) shall be bound to provide benchmark supply order copy of institutions if asked by SMVDSB.
- h) If at any stage, any dispute arises between the tenderer(s) and **SMVDSB**, the terms and conditions of the NIT shall prevail over the offer of the tenderer. Further the tenderer submitting his tender would be deemed to have considered and accepted all the terms and conditions. No enquiries (verbal or written) shall be entertained in respect of acceptance or rejection of the tender.
- i) If during the processing of the NIT or during the currency of the contract, the offered item(s) are upgraded or a new variant/model is introduced then the participating tenderer(s) shall be bound to supply the upgraded/improved version if asked by SMVDSB free of cost.
- j) In no case plea of discontinuation of the quoted/approved item(s) or any other issues with regard to quality controls etc. shall be accepted & therefore the participating companies are advised to ensure quoting of such item(s) only which are of standard quality & those which are not likely to be discontinued till the currency of the contract.
- k) Also if the equipment/technique etc. has been mentioned against the tendered item(s), then in such case it shall be implied that the participating company(s) have quoted item(s) fully compatible to such equipment/technique.
- l) The tenderer(s) should quote against the unit size indicated in the BOQ for each item(s), Further the item(s) which comes in different sizes, it shall be construed that the rates for all such sizes is same irrespective of the size unless otherwise mentioned explicitly.